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"Our Paragon kilns are essential to the successful operation of Vitrum Studio. We could not do our job without them. Our Paragon GL-24s and GL-64 are truly workhorses and can handle any firing program we design with absolute accuracy and dependable results, time after time."

**Judith Finn Conway**  
**Vitrum Studio**  
**Washington, DC**

## COMPANY OVERVIEW

### Who We Are

Founded as a family company in 1948, Paragon Industries, L.P. is the leading manufacturer of electric kilns and furnaces. We focus on designing high quality standard and custom kilns for the ceramics, glass, porcelain, pottery, heat treating and metal art clay markets. Our focus on quality and innovation assures our customers that we will continue to deliver innovative products that produce reliable and consistent results. Paragon has invested for a long term commitment in the kiln market by developing a 52,000 square foot manufacturing facility staffed with over 70 full time employees, including 2 research and development engineers and 5 customer support agents.

Together with over 200 of our knowledgeable distribution partners operating in 17 countries, Paragon is able to deliver a more extensive product line than any competitor in our markets. Our post sales support includes long-term availability on replacement parts and ongoing educational seminars with topics such as kiln usage, maintenance, repair and advanced technical support.

### What Makes Our Product Selection and Design Better

Innovation is the fundamental reason why Paragon has such a wide product selection of better-designed kilns. We take the time to listen to our customers and improve our product features to meet the changing needs of the end users. Our innovation coupled with customer feedback has driven the addition of 10 new product lines within our target markets in the last 5 years. With over 4,000 kiln products to choose from, Paragon has the largest selection in the industry. Because we manufacture small table top kilns for first time buyers to large production kilns for commercial users, we can fill all your kiln product needs.

The drive for continual design improvements has made Paragon an industry standard for kiln design, as many of our ideas have been subsequently used by our competitors. Paragon works closely with its supplier partners to develop enabling technologies for the kiln industry. We use high quality suppliers like Orton Ceramics for all of our digital controller models and developed unique, easy to use interfaces. Every one of our kilns is ergonomically designed with the end user in mind so you get a continually reliable kiln that is easy to use and highly productive. We know your time and materials are valuable so we continually develop new products that ensure consistent and repeatable firings.

We also design custom kilns for customers who have special applications. We have two full-time design engineers and full sheet metal manufacturing capability in the factory for fast design and manufacture of custom kilns. We have manufactured over 900 specialized kilns.



Our drive for continual design improvement resulted in the patented easy-access switch box that simplifies maintenance.