Single Segment / Ramp-Hold Version

Sentry Xpress
Digital Temperature Controller

START/STOP Key
1) On/Off: Starts and stops a firing.
2) Enters Data: Press after each programming step. It works like the Enter key on a computer.

Up Arrow Key
1) Raises Numbers
2) Selects a Firing Mode: From idle, press START. Press Up Arrow to select Single Segment or Ramp-Hold.
3) Skips a Segment: during a Ramp-Hold firing, skips to the next segment. After pressing Up Arrow, SSIP will appear. To skip, press Up Arrow again.

Down Arrow Key
1) Lowers Numbers
2) Reviews a Program: from idle or during firing, press Down Arrow. The program you have selected will appear one step at a time.
3) Delays the Firing: from idle press Down Arrow.

Indicator Lights
Top: On during programming.
Middle: On during program review.
Bottom: Blinks during firing.

°F Temperature Display
No Display Dot: Temperature display is in °F.

°C Temperature Display
Right-Hand Display Dot: Temperature display is in °C. See page 7 for instructions on selecting °F and °C.

°C Display Dot

Time Display
Center Display Dot: Separates hours from minutes. Example: Display shown above is 1 hour and 2 minutes.

°F When Off
°C When Lit

Digital Temperature Controller
SENTRY Xpress
MICRO PROCESSOR

The Sentry Xpress 2.0 micro processor, manufactured by the Orton Ceramic Foundation and displays the CE mark.

Orton

°C Display

°C Display Dot

Hr./Min. when lit

START/STOP
HIGHER
LOWER

Program
Review
Run

Display shown above is 1 hour and 2 minutes.
Safety

The warranty on your Sentry Xpress controller does not cover damage from overfiring, regardless of the circumstances. It is the operator’s responsibility to make sure the kiln turns off at the proper time.

- When the kiln is not in use, disconnect the power.
- Do not leave the kiln unattended, especially near the expected shut-off time.
- Wear firing safety glasses when looking into the firing chamber of a hot kiln.
- Do not touch hot sides of kiln. Keep un supervised children away.
- Install your kiln at least 12 inches from any wall or combustible surface.
- Do not open lid or door until kiln has cooled and all switches are off.
- Fire only in a well-ventilated, covered and protected area away from combustible materials.
- Keep cordset away from hot sides of kiln or furnace.
- DANGEROUS VOLTAGE! Do not touch heating elements with anything. Disconnect before servicing.
General Guidelines

Time and Temperature Display

Center Dot: Time
A center dot appears during time display. It separates hours from minutes (i.e. 1 hour, 30 minutes displays as 01.30). During temperature display, the dot disappears.

Right-Hand Dot: °C
When temperature is displayed in °C, a dot appears in the lower right. In °F display, it disappears. You can choose between Fahrenheit and Celsius display. See page 9.

Operation Begins from the IdLE Display

IdLE must appear before you can fire the kiln.

- If CPLT, STOP, or other message appears instead of IdLE when the kiln is first turned on, press the START/STOP key (the key with the circular arrow). IdLE will appear.
- If you press START/STOP during a firing, STOP will appear. To get back to IdLE, press START/STOP again.
- If the display shows an error message such as FAIL instead of IdLE, see page 9.
- CPLT (firing completed) appears at the end of a firing. To make IdLE appear, press START/STOP.

Thermocouple Inspection
The small rod protruding into the firing chamber is the temperature sensor, or thermocouple.

CAUTION: Bumping the thermocouple can push it out of the firing chamber. This could cause an overfire. The controller does not contain an alarm to detect this type of failure. Bumping the thermocouple could also cause inaccurate readings.

- A 1/8” diameter thermocouple should extend into the firing chamber ½” - 5/8”.
- A ¼” diameter thermocouple should extend into the firing chamber 1” or more.

- Keep shelves, posts and ware 1” - 1 ½” away from the thermocouple.

A Rapid Way to Scroll Numbers
During programming, hold an arrow key down several seconds, and numbers will begin to scroll rapidly. Ordinarily, you would press Up Arrow to raise a number and Down Arrow to lower it. But sometimes it is faster to press the opposite key. This is because the numbers scroll below 0000 to the highest number, and vice versa. Examples:

- To program a 99.59 hour Hold when the display shows 00.00, press the Up Arrow once.
- To program a FULL rate when the display shows 0000, press the Down Arrow once.
- To program a temperature of 200°F when the display shows 1800°F, press the Up Arrow. That is faster than pressing the Down Arrow.

Program Review & Repeat Firing
Program Review lets you check that the information programmed into the controller is correct. It is a good habit to use Program Review before every firing. Program Review shows the values for the program in active memory, which is either—

The program that was fired last.
The program that was selected since the last firing.

- Press the key. The rate, temperature, hold, etc. will display one after the other. Firing will continue.
- press the key. After rate, temperature, hold, etc., IdLE will appear, and the kiln will begin firing the program just reviewed.

Delay
Delay is a count-down timer. The kiln begins firing when the timer runs out of time. Use Delay to fit a firing into your schedule.

CAUTION: For safety, do not leave the kiln alone during a delay or a firing. We cannot guarantee your kiln against overfiring even though the controller is automatic.

1 After you have selected a program and the controller is ready to begin firing, Strt will appear.
2 Press the Down Arrow key once. dELA will appear, alternating with 00.00.
3 Use the arrow keys to enter delay time. (The decimal separates hours and minutes. Example: 1 hour 10 minutes = 01.10) Then press START. dELA will ap-
1) It fires at a controlled heating rate, or speed, measured in degrees of temperature change per hour.
2) It fires to a target temperature.
3) It can hold the target temperature.

The controller fires in segments, or stages. A segment is a given heating rate to a target temperature. Shown above is a segment with a target temperature of 1250° and a rate of 625°, with a hold of one hour.

To figure how long a firing segment will take, subtract the current temperature from the target temperature and divide the resultant temperature by the heating rate. In the diagram above, the firing time is 1250° - 80° (room temperature) = 1170 ÷ 625 = 1.87 hours.

The controller can fire up to 8 segments per firing. One segment is often all that is needed, though.

After the controller has finished firing the last segment, it will turn off power to the elements.

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Theory of Operation

The temperature you are firing to is called the target temperature. After the controller reaches the target temperature, it can also hold that temperature.

The controller fires at a controlled heating rate. The rate is figured in degrees per hour. If you selected a rate of 100° per hour, it would take 10 hours for the kiln to reach 1000°. Rate is similar to “miles per hour.”

In summary, the controller does three basic tasks:
Hold

Hold maintains a steady temperature for the length of time you specify. You can use Hold in both heating up and cooling down segments.

When Hold is set to 99.59 hours, the controller will remain at that temperature indefinitely, until you press STOP. To enter a 99.59 hour Hold, press the Down Arrow once from 00.00 during programming.

Note: During firing, the display shows Hold temperature and time left in Hold.

Two Firing Modes: Single Segment and Ramp-Hold

To give you greater flexibility, your controller has two firing modes:

Single Segment Mode (see next column)  
Often times, all you will need is one segment. A single segment includes rate (temperature change per hour), target temperature, and (if needed) hold time.

In Single Segment mode, you can choose one of five firing speeds. Then enter the temperature you are firing to.

Ramp-Hold Mode (see page 7)  
Ramp-Hold mode offers much greater flexibility than Single Segment mode. Use Ramp-Hold to create custom firings with up to 8 segments. The controller can store 4 Ramp-Hold programs in memory. Programs are numbered 1 - 4.

Type of Firing  
<table>
<thead>
<tr>
<th>Enameling</th>
<th>Single Segment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Silver Clay</td>
<td>Single Segment</td>
</tr>
<tr>
<td>Glass Bead Annealing</td>
<td>Ramp-Hold</td>
</tr>
<tr>
<td>Glass Fusing</td>
<td>Ramp-Hold</td>
</tr>
<tr>
<td>Glass Slumping</td>
<td>Ramp-Hold</td>
</tr>
<tr>
<td>Lost Wax</td>
<td>Ramp-Hold</td>
</tr>
</tbody>
</table>

How to Select a Firing Mode

1. From IDLE display, press START/STOP once.
2. Press the Up Arrow key several times. You will see the following display messages:

SPd1:  
Single Segment, Speed 1 / 200°F/111°C rate per hour

SPd2:  
Single Segment, Speed 2 / 500°F/277°C rate per hour

SPd3:  
Single Segment, Speed 3 / 1000°F/555°C rate per hour

SPd4:  
Single Segment, Speed 4 / 1500°F/833°C rate per hour

SPd5:  
Single Segment, Speed 5 / Maximum rate

PrO1:  
Ramp-Hold, Program 1

(List continues on next page.)
**PrO2:**
Ramp-Hold, Program 2

**PrO3:**
Ramp-Hold, Program 3

**PrO4:**
Ramp-Hold, Program 4

(To get back to **IdLE**, press **START/STOP** several times until **IdLE** appears.)

**Temperature Over-Shoot**

When a kiln is heated too fast, it may over-shoot the target temperature, especially in small kilns at lower temperatures. To avoid this, add an extra segment in a Ramp-Hold program to slow the firing. The segment with the slower rate should begin approximately 40° - 60° below the target temperature.

**Ramp-Hold Mode**

You can make your own firing programs and store them in the controller’s memory. A firing program tells the kiln how fast to fire, and to what temperature. The simplest program is one segment. You can use up to eight segments with your controller in Ramp-Hold mode.

Each segment includes a firing rate and firing temperature. You can also soak, or hold, the temperature for a specified period. Each segment stores three details:

- rate (temperature change in degrees per hour)
- target temperature
- hold at the target temperature (not always used)

The controller can retain four programs in memory even when power is turned off. Programs are numbered 1 - 4.

The first message to appear after you plug in your Sentry Xpress is **IdLE**. Press **START**. Then use the **Up Arrow** key to scroll through these messages: **PrO1** | **PrO2** | **PrO3** | **PrO4** | **SPd1** | **SPd2** | **SPd3** | **SPd4** | **SPd5**.

To use Ramp-Hold mode for the first time, select **PrO1**. You do that by pressing the **START** key after **PrO1** appears. Then follow the instructions on page 7 to enter temperature, heating rate, etc.

**PrO1** is Program 1. When you fire the kiln again, you can repeat Program 1 by selecting **PrO1**. When you are ready to fire a different program, select **PrO2**, which is Program 2. Then enter temperatures, heating rates, etc. Select Program 3 and 4 the same way.

A program can have up to 8 segments, but you don’t have to use all 8 segments. Use only the number needed per firing. Often one segment is all you will need. Zero out the unused segments. The instructions on page 7 explain how to do that.

You can over-write a program by selecting it and entering new rates and temperatures. This automatically over-writes the previous program. Write down your programs in a notebook and record firing results for all firing.

**Repeat Firings**

To repeat the last firing, press **ENTER** from **IdLE**. The kiln will begin firing. But first, make sure you are repeating the correct firing by using Program Review (page 3).

**Programming a Cooling Segment**

For controlled cooling, program a segment to a lower target temperature than that of the preceding segment.

Example: You fire at a rate of 500°F per hour to 1450°F with your first segment. You want the kiln to cool at a rate of 100°F per hour down to 700°F. Here is how you would program the two segments:

<table>
<thead>
<tr>
<th>Segment</th>
<th>Rate °F/°C</th>
<th>Temp. °F/°C</th>
<th>Hold</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>500/277</td>
<td>1450/788</td>
<td>00.00</td>
</tr>
<tr>
<td>2</td>
<td>100/55</td>
<td>700/371</td>
<td>00.00</td>
</tr>
</tbody>
</table>

The first segment is the heating segment. The second one is the cooling segment. The controller does not use minus numbers for cooling. Just enter a lower target temperature than that of the previous segment.

If you prop the lid or door for a fast cooling, program a fast cooling rate for that segment. If you lower the temperature quickly by propping the lid but program a slow cooling rate, the controller will just raise the temperature again.

Example: Some glass artists flash-cool the glass just after it fuses. They open the door a few inches to remove heat, then close it again. This takes the glass down rapidly through the devitrification range. To program a flash-cool, use maximum rate. This shuts off the heating elements during that segment, allowing the kiln to cool rapidly.

**Note:** During fast cooling, do not open the door all the way. Do not force-cool the kiln with a fan.
A Ramp-Hold Practice Program

To practice using the controller, we will enter a program that includes three segments. The last segment is a cooling segment.

Using the programming instructions in the next column, enter this firing schedule. Then use Program Review (page 3) to check for accuracy.

<table>
<thead>
<tr>
<th>Seg</th>
<th>Rate</th>
<th>Temp</th>
<th>Hold</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>250</td>
<td>750</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>900</td>
<td>1425</td>
<td>00.30</td>
</tr>
<tr>
<td>3</td>
<td>150</td>
<td>750</td>
<td></td>
</tr>
</tbody>
</table>

PrO1
rA1 = 250
°F 1 = 750
HLd 1 = 00.00
rA2 = 900
°F 2 = 1425
HLd 2 = 00.30
rA3 = 150
°F 3 = 750
HLd 3 = 00.00
rA4 = 0000 (zeroes cancel segments 4-8)

Skipping a Segment in a Ramp-Hold Program

You can skip a segment in a Ramp-Hold program as follows:

1. The kiln is firing. Press the Up Arrow key.
2. Stop will appear. Press the Up Arrow key again. The firing will skip to the next segment.

Skip Segment Example

■ Skipping to a Cooling Segment: You have programmed a target temperature of 1425°F for glass fusing, followed by a segment for controlled cooling. Watching the glass through the peephole, you notice that the glass edges have rounded nicely at 1375°F. Use Skip Segment to end the firing segment and begin the one for slow cooling.

Note: Make a note of the temperature at which the glass fused. Program that temperature for the next firing of that type of glass.

Ramp-Hold Programming Instructions

Note: You have up to 8 segments available in Ramp-Hold. If you don’t need all 8, zero out the unused segments. See step 6 below.

1. From IdLE, press START.
2. Press the Up Arrow key (not the Down Arrow). PrO1, PrO2, PrO3 and PrO4 are Ramp-Hold programs. When the one you want appears, press START. (Ignore Spd1 - Spd5.)
3. rA1 will appear. Enter firing rate (temperature change per hour) for segment 1. (1° = slowest rate. 1799°F/999°C = full power.) Then press START.
4. °F 1 or °C 1 and the target temperature from the last firing will appear. Use the arrow keys to change the temperature. Then press START.
5. HLd1 and the hold time from the last firing will appear (e.g. 1 hour 10 minutes = 01.10). Use the arrow keys to change the hold time. Then press START.
6. Continue entering values for the segments needed. When rA2 appears for the next segment that you don’t need, select 0000. Then press ENTER. This will zero out the remaining segments. (Example: You need only 1 segment. When rA2 appears, enter 0000.)
7. Stop will appear. Press START to begin firing. Stop will appear and the Run indicator light with begin blinking. The kiln is now firing.

To stop a firing before completion, press START/STOP. Stop will appear, alternating with total firing time and kiln temperature.

Note: Do not be concerned if your kiln makes a clicking sound during firing. Kilns use relays to power the elements. The relays click each time their electrical contacts come together.

Note: The kiln’s actual firing rate may be less than the rate you programmed, depending on the kiln model, available voltage, and density of the load you are firing.

When the kiln fires to completion, it will beep for 30 seconds. The display will show the following:

■ Firing time
■ Present temperature
■ CPLT = Fired to completion
To return to IdLE, press START.
Lost Wax Burnout

CAUTION: Only kilns with vent holes are designed for lost wax burnout. However, you can use a kiln without the vent hole provided that you open the door ½” during venting.

CAUTION: Always use a wax tray.

Note: These instructions apply to injection wax that melts at 200°F, not pattern waxes and plastics that melt at higher temperatures. If smoke appears during wax elimination, turn off the kiln. Smoking wax means the kiln fired hotter than 300°F/148°C.

Overview

Lost wax casting is the process of carving a shape in wax and then casting that shape in metal. After the wax has been carved, a mold is made of the wax shape. The mold is a negative image of the wax. The wax is later melted out of the mold through hollow channels called sprues.

Lost wax burnout is the process of preparing a casting mold for the melted metal that will be poured into it. The steps in lost wax burnout:

1. Melt the wax from the mold.
2. Remove wax from the kiln before raising the temperature higher than 300°F/148°C.
3. Harden the mold at high temperature.
4. Maintain the mold at the casting temperature recommended for the type of metal that will be poured into the mold.

CAUTION: Prevent wax or carbon from contacting the kiln’s walls and elements. Carbon build-up inside a kiln ruins the interior. Carbon conducts electricity and causes elements to short circuit. Damage to elements from contact with foreign materials is not covered by warranty.

A Sample Program

See instructions on page 7 to enter this program:

<table>
<thead>
<tr>
<th>Segment</th>
<th>Rate °F/°C</th>
<th>Temp. °F/°C</th>
<th>Hold</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>500/277</td>
<td>300/148</td>
<td>01.00</td>
</tr>
<tr>
<td>2</td>
<td>500/277</td>
<td>1350/732</td>
<td>01.00</td>
</tr>
<tr>
<td>3</td>
<td>450/250</td>
<td>800/426</td>
<td>02.00</td>
</tr>
</tbody>
</table>

Segment 1 heats the wax to 300°F/148°C and holds it for one hour, allowing it to drip from the mold.

Segment 2 hardens the mold.

Segment 3 lowers temperature to 800°F/426°C, the typical casting temperature for silver. (Most types of gold cast at 900°F/482°C.)

Note: Casting temperature depends on the size of the mold. The temperatures above are only a guide. See your jewelry supply dealer for temperature recommendations.

Burnout Instructions

1. Place a metal tray inside the kiln on three ½” posts. Place the mold on a wire mesh screen on top of the tray. The mold’s sprue hole should be down. The tray will catch melting wax as it drips from the sprue hole.
2. Keep the kiln’s vent hole(s), if any, open during wax elimination. If the kiln has no vent hole, leave the door open ½”. This allows fumes to escape the kiln. Heat the kiln to 300°F/148°C and hold it at that temperature for at least one hour.

CAUTION: Do NOT heat the wax above 300°F/148°C. Hold at 300°F/148°C for at least one hour. During this hour, the wax will melt from the mold and drip into the tray. If the kiln gets hotter than 300°F/148°C, the wax may smoke and deposit carbon inside your kiln, causing expensive damage.
3. After one hour at 300°F/148°C, open the kiln. Remove the mold and wax tray. Pour the wax from the tray and leave the tray out of the kiln until your next wax elimination. (Do not leave the tray in the kiln!)
4. Heat the mold to the temperature recommended by your jewelers’ supply house where you purchased the mold material. This is usually around 1350°F/732°C.
5. Lower the temperature to the casting temperature of the metal. Hold at that temperature until you are ready to begin casting. Remove the mold with tongs. Wear protective gloves and safety glasses.

Saving a Carbon-Damaged Kiln

If you follow the above directions, your kiln should be safe from wax damage. In some cases, a small amount of carbon may form on the walls over a period of time. This is due to the burning of wax residue that was left in the mold. For this reason we recommend that you periodically fire the kiln to 1500°F/815°C as follows:

1. Open the vent cover(s) or leave the door ajar ½”.
2. Fire the kiln empty to 1500°F/815°C at a rate of 300°F/166°C with a one hour hold (01.00).
Error Messages

BAdP / Bad Programming
The kiln will not fire because the program just entered has a rate of 0000 in segment 1. Program the firing again.

EtH / Electronics Too Hot
The temperature of the electronic circuit board is above 158°F/70°C. This could damage the controller, so the firing has been stopped. To prevent this, keep the firing room cooler. Use better ventilation.

FaIL / Thermocouple Failure
The thermocouple, or temperature sensor, failed during firing. Causes:
■ Defective thermocouple or disconnected/loose wires
■ Defective controller
■ Electrical noise

Thermocouple Paperclip Test
Check the thermocouple wire connections. (See your kiln instruction manual.) If connections are tight, perform this test:

1 UNPLUG the kiln or disconnect the power. Remove the controller. Remove the two thermocouple wires from the back of the controller.
2 Cut a thin paperclip in half. Insert a U-shaped paperclip piece, or other piece of thin wire, where you removed the thermocouple wires.
3 Plug in the kiln. If the controller displays room temperature, replace the thermocouple. If it shows FaIL, replace the controller.

TCR / Thermocouple Reversed
Thermocouple lead wires are reversed.

FtL / Fired Too Long
This message appears when both of the following conditions are met:
■ The temperature rise is less than 27°F/15°C per hour.
■ The firing is 4 hours longer than programmed.
See “Controller turns on. No heat in kiln,” page 11.

PF 1 / Power Failure
The power failed during firing and temperature dropped more than 180°F/100°C by the time the power came back on.

PF 2 / Power Failure
The power failed during firing and kiln temperature was below 212°F/100°C when the power came back on.

tC / Thermocouple Failure
The thermocouple failed or was disconnected during the display. See “FaIL” in the column at left.

Selecting °F or °C Display
The controller can display temperature in either °F or °C. If your controller shows a small display dot in the lower right corner of the display, the temperature shown is °C. No dot means °F. To change temperature display:

1 UNPLUG kiln or disconnect power.
2 Remove the four screws that hold the controller to the front of the kiln. Carefully remove the controller from the kiln. Leave the wires attached to the controller.

3 Look at the back of the controller. A plastic jumper on the back of the board determines the type of temperature display. When the jumper connects two pin-type terminals, display reads °F. When the jumper is removed, display reads °C. Remove or insert the jumper as desired. (You can purchase the jumper from a computer supply store if necessary.)
4 Install the controller being careful not to jar components on the back of the controller against the kiln case.
Display Messages

**Abrt**  The firing was stopped.

**CPLT**  Fired to completion. If the kiln is already hotter than the programmed target temperature when you begin firing, **CPLT** will appear immediately after you begin firing.

**dELA** (page 3)  Delay is a count-down timer that starts the kiln when the time runs out.

°F** or **°C (and temperature)  (pages 5, 7)  The target temperature (the temperature that the kiln will fire to). Each segment has a target temperature.

**FULL**  Full power firing rate. At this setting the kiln will fire at its fastest rate. There are two ways to select full power:

1) Select **SPd5** in Single Segment mode.

2) Select a rate of 1799°F/999°C at the **ra** prompt in Ramp-Hold mode. A fast way to do this is to press the Down Arrow key once from **0000 FULL** will appear.

**HLd** (pages 4, 5, 7)  Hold time of a segment, shown in hours and minutes. (i.e. 2 hours 15 minutes = 02.15.)

**IdLE** (page 3)  The controller is ready for you to enter a program or to begin a repeat firing.

**-On-**  Firing has begun. A moment after **-On-** appears, you will hear the relay(s) clicking.

**PrO1** **PrO2** **PrO3** **PrO4**  (pages 5, 6, 7)  These are Ramp-Hold programs stored in memory.

**ProG** (page 4)  Select this option to program a custom firing.

**ra 1** **ra 2** etc. (Rate)  (page 7)  This appears in Ramp-Hold programming for each segment. 1, 2, etc. are segment numbers. Enter the rate of temperature change for that segment. Rate is figured in degrees of temperature change per hour. Example:

A temperature rise of 100° in two hours = 50° rate.

A temperature drop of 200° in one hour = 200° rate.

**SPd1** **SPd2** **SPd3** **SPd4** **SPd5**  (page 5)  These are firing rates, or speeds, in Single Segment mode.

**SSIP**  (Skip Step)  (page 7)  This message appears when you press the Up Arrow key during a Ramp-Hold firing. If you press the Up Arrow key again, the firing will skip to the next segment.

**StTP**  The firing was stopped by pressing **START/STOP**.

**Strt**  The “Ready to Start” message appears after programming a firing. Press **START/STOP** to begin firing.

Trouble Shooter

**Problem: Controller display is blank. No heat in kiln.**

- Is the kiln connected to the power?
- Has the circuit breaker tripped or fuse blown?
- Is power reaching the wall receptacle?  Test with a voltmeter or test light if you are not sure.
- Has the kiln switch box ½ amp fuse blown?

The kiln’s ½ amp fuse is located in the kiln switch box. Remove by pressing the fuse holder and turning counter-clockwise half a turn. Check the fuse by placing the probes of an ohmmeter on the ends of the fuse. If the ohmmeter reads less than an ohm (digital meter) or reads 0 ohms (analog meter), the fuse is okay. If the reading is OPEN (digital meter) or infinity/no needle movement (analog meter), the fuse is bad. Replacement fuse: AGC 1/2 A 250V AC

- Is the controller receiving power? Test the power INPUT connections on the back of the controller with a voltmeter.

**Controller Power Input Test**

Unplug the kiln. Remove the 4 screws holding the controller faceplate to the switch box. Lift faceplate out of box and let the board hang on the box with the back of the board facing you. Plug the kiln back in. Touch voltmeter probes (in AC mode) to both INPUT connections (the white and orange wires).

CAUTION: Do not let the back of the board touch a grounded object. Make sure the voltmeter is in the AC mode when placing the probes on INPUT connections.

**Controller Power Input Test Result: No voltage**

UNPLUG kiln. Check the switch box for disconnected wires between the cord, transformer, and controller. If wiring is okay, replace the transformer.

**Controller Power Input Test Result: 20 - 24 volts AC**

Correct current is reaching the board from the transformer. But since the board is not lighting up, it is probably defective. Return the controller for repair or replacement.
Controller Power Input Test Result: less than 20 volts

Did you recently replace the transformer? It may be the wrong voltage. The voltage is below 20, which is not enough power for the controller. To find out the cause of low voltage, continue below:

Controller Input Test #2

The back of the board is still facing you and the kiln is plugged in. Remove the INPUT plug, which is the white, orange, and blue wires, from the back of the controller. Touch a voltmeter probe to the white wire and the other probe to the orange wire.

Input Test #2 Result: Less than 20 Volts AC

There are two possible reasons: 1) Low voltage at the wall receptacle; 2) defective transformer. If wall receptacle voltage is correct, replace the transformer.

Input Test #2 Result: 20 - 24 Volts AC

The transformer is sending correct voltage to the controller. Yet when the INPUT plug was connected to the controller, voltage was less than 20. This means the controller is draining the voltage and is defective. Return the controller for repair or replacement.

Problem: Controller display turns on. No heat in kiln.

Is the relay making its normal clicking sound?

Yes, the relay is clicking.

Element Resistance Test

1 UNPLUG kiln/disconnect the power. Open the kiln's switch box. Make sure the wires connecting the relay to the elements are secure. If connections are okay, continue to step 2:

2 Touch the ohmmeter leads to the two element connectors of each element. A no-needle-movement reading on an analog meter, or OPEN on a digital meter, indicates a broken element.

If the elements check out okay, replace the relay.

Note: To replace relay, see your kiln's instruction and service manual.

No, the relay is not clicking.

We know the controller is receiving voltage, because the display is lit. But the voltage from the transformer may be too low to power the relays. Perform the “Controller Power Input Test,” page 10. If your controller passes the input test, perform the “Controller Power Output Test”:

Controller Power Output Test

Is the controller sending voltage to the relay? Test OUTPUT with a voltmeter:

1 UNPLUG the kiln/disconnect the power. Remove the 4 screws holding the controller faceplate to the switch box. Lift faceplate out of box and let the controller hang on the outside of the box with the back of the board facing you. Then plug the kiln back in. Program the controller to fire to 1000°F at FULL rate in Ramp-Hold mode. Press START.

2 Put the voltmeter in DC mode. (It must be in DC mode when testing OUTPUT voltage.) Touch probes to the red wire and black wire connections. Measure voltage when the relay clicks on.

Output Test Result: No voltage at red and black wires

The controller is not sending power to the relay. Return the controller for repair or replacement.

Output Test Result: 10 - 14 v. at red and black wires

The controller is sending correct power to the relay. Unplug kiln/disconnect power. Remove the kiln switch box. Look for disconnected wires between the controller, relay and elements. Check the wiring diagram to be sure wires are connected to the correct terminals. Be sure connections are tight. If the wiring is okay, replace the relay.

Problem: Kiln switch box ½ amp fuses keep blowing.

What size fuse are you using? Correct fuse: AGC ½ A 250V AC.

If the fuse is the correct size, perform the following test:

Kiln Switch Box ½ Amp Fuse Power Test

1 UNPLUG the kiln/disconnect the power. Remove the 4 screws holding the controller board faceplate to the switch box. Lift faceplate out of box and let the board hang on the outside of the box with the back of the board facing you. Disconnect both wire plugs from the back of the controller. Then plug the kiln back in. Apply power to kiln. If the ½ amp fuse blows, replace the transformer. (If the fuse does not blow, the problem is a board or relay. Go to step 2.)

2 Connect the INPUT plug (orange, blue, and white wires) to the board again. Leave off the OUTPUT wire plug (the one with the red, green and black wires). Program the controller to fire to 1000°F at FULL rate in Ramp-Hold mode. Press START. If the fuse blows, replace or service the board. (If the fuse does not blow, the problem is caused by a short in the coil of a relay. Go to step 3.)

3 UNPLUG kiln/disconnect power. Reconnect the OUTPUT wire plug. Reinstall the board in the switch box. Replace the relay.
**Shorthand Instructions**

These instructions may be confusing until you have read more detailed instructions on Single Segment, page 5, or Ramp-Hold, page 7. Read the safety guidelines, page 2. After pressing the keys in left column, the center message will appear.

### Single Segment

<table>
<thead>
<tr>
<th>Keys to Press</th>
<th>Display</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>IdLE</strong></td>
</tr>
<tr>
<td></td>
<td>[ ]</td>
</tr>
<tr>
<td>[ ] (Not Down Arrow)</td>
<td>Select rate</td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>°F</strong> or <strong>°C</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td>Enter temperature</td>
</tr>
<tr>
<td>[ ]</td>
<td>Enter hold time</td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>S t r t</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>-O n-</strong> The kiln is now firing.</td>
</tr>
</tbody>
</table>

### Ramp-Hold

<table>
<thead>
<tr>
<th>Keys to Press</th>
<th>Display</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>IdLE</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>SPd1</strong> thru <strong>Pro4</strong></td>
</tr>
<tr>
<td>[ ] (Not Down Arrow)</td>
<td><strong>Pro1</strong> Select Program #1, 2, 3, or 4</td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>rA 1</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td>Enter Segment 1 rate</td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>°F 1</strong> or <strong>°C 1</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td>Enter Temperature</td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>HLd1</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td>Enter Hold Time</td>
</tr>
<tr>
<td>[ ]</td>
<td>First segment not needed: enter a rate of 0000.</td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>S t r t</strong></td>
</tr>
<tr>
<td>[ ]</td>
<td><strong>-O n-</strong> The kiln is now firing.</td>
</tr>
</tbody>
</table>

-12 Single Segment/Ramp-Hold